

# DISCOVER YOUR SERVICES

Your residential guide to easy  
& green friendly waste

EFFECTIVE OCTOBER 1, 2024



Waste Connections and the City of Crestwood have entered into a new automated agreement for your solid waste service. Beginning September 19th through the end of the month you will be receiving a new 96 gallon cart for both **Yard Waste (Will have a GREEN LID)** and **Trash (will have a BLACK LID)**. You will have the option to downgrade from the 96 gallon to a 65 gallon at a later date. We ask that anyone wishing to change the cart size wait until after October 1, 2024. Once you receive your new carts, you will need to start using them immediately for all services.

## What's In This Guide

### Section I: Collection Schedule & How-To Guide

Services Overview | How to Prepare for Pick-up  
Holiday Schedule | Cart Placement

### Section II: Cart Sizes

### Section III: Guidelines By Waste Type

Trash | Recycling | Yard Waste | Bulky Items | White Goods

### Section IV: Container Service

Services Overview | Container Sizes



**WASTE CONNECTIONS**  
*Connect with the Future®*

#### Standard Monthly Rate

(March 1–February 28, 2025)

Trash, recycling, and yard waste

Billed \$21.78 per month  
and billed quarterly.

#### Additional Charges

Monthly bill may be higher for residents who sign up for optional paid services (such as extra cart rental) or have fees associated with special disposal needs.

Waste Connections of Missouri

196 Northwest Industrial Court,  
Bridgeton, MO 63044

 [www.wasteconnections.com/st-louis/](http://www.wasteconnections.com/st-louis/)

 Customer Care: (636)321-2100

# Section I

## Collection Schedule & How-To Guide

### OVERVIEW

See **Section III** for full guidelines.

#### Trash

- Collected weekly.
- 96-Gallon Waste Connections cart.
- Only the contents within the trash cart are collected; no materials left outside the cart will be collected.
- Additional trash carts including weekly service are available to rent for an additional fee per month for each additional cart.
- To help contain litter, please bag waste before placing it in the cart.

#### Recycling

- Collected weekly.
- 64-Gallon Waste Connections cart.
- All acceptable recyclable materials are collected in a single cart.
- **Only** the contents **within** the recycling cart are collected; no materials left outside the cart will be collected.
- Additional recycle carts including weekly service are available to rent for an additional fee per month for each additional cart.
- **NO** plastic bags, plastic films, or construction materials.
- Do **NOT** bag recyclable materials.

#### Yard Waste

- Collected weekly.
- 96 or 64 Gallon Waste Connections cart, will be provided by Waste Connections.

#### Bulky Items

- Two (2) bulky items allowed per week for \$21.78 per item. Call in advance to schedule.

#### White Goods

- One (1) item allowed per month for a fee of \$21.78 per item. Call in advance to schedule.

### PREPARE FOR PICK-UP

**Collection Day:** All services to be performed on the same day. To look up your specific collection day, visit [www.wasteconnections.com/pickup-schedule/](http://www.wasteconnections.com/pickup-schedule/)

**Set Out Time:** Place carts curb side the **night before** or no later than **6:00 AM** on your collection day to ensure service. Carts placed out after 6:30 AM may not be serviced until the following week.

**Service Issues:** If containers were curb side by 6:30 AM and were not serviced by 6:00 PM please contact our customer service department at (636)321-2100

Only the contents within the carts are collected.

**Materials:** Please refer to full guidelines in Section III.

**Weight Limits:** Carts **CANNOT** exceed 60 lbs. each.

### HOLIDAY SCHEDULE

If the holiday falls on or prior to your regular collection day, pick-up will be delayed by one day through the end of that week.

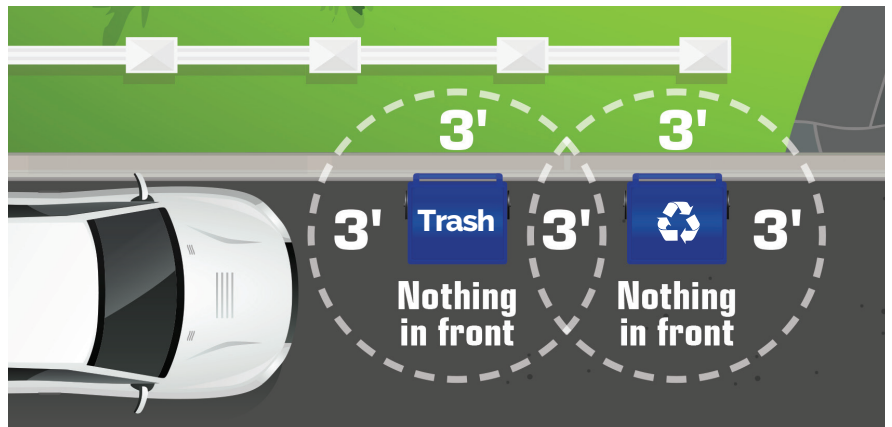
If the holiday falls on a Saturday or Sunday, the collection schedule will **NOT** be affected.

#### Holidays Observed:

- New Year's Day
- Independence Day
- Thanksgiving Day
- Memorial Day
- Labor Day
- Christmas Day

### CART PLACEMENT

Carts **MUST** be **WITHIN three (3) ft.** of the curb and **MUST** be **at least three (3) ft. away** from any standing object (this includes mailboxes, vehicles, and other waste containers).



# Section II

## Cart Sizes

### CART SIZES

**Containers:** 96-gallon Waste Connections cart for trash. 64-gallon Waste Connections cart for recycling.

**Additional Carts:** Extra 96- and 64-gallon carts including weekly service are available for rental, at an additional fee per cart per month.



**96 Gallon**



**64 Gallon**

# Section III

## Guidelines By Waste Type

### ACCEPTABLE Waste

- YES** – Non-hazardous municipal solid waste
- YES** – Food scraps and food packaging
- YES** – Disposables
- YES** – Clothing
- YES** – Bottles, cans, newspapers & magazines
- YES** – Glass

### NOT ACCEPTABLE In Your Trash

- NO** – Tires
- NO** – Yard waste
- NO** – Construction Materials
- NO** – White goods (e.g. home appliances like stoves and refrigerators)
- NO** – Hazardous Materials: Including but not limited to: batteries; automotive fluids (fuel, antifreeze, oils); paint and paint lacquer, stains, thinners, varnish and polishes; wood preservatives; and chemicals of any kind (i.e. pool chemicals, cleaners, solvents, adhesives; pesticides and weed killer)
- NO** – Empty Hazardous Material Containers
- NO** – Radioactive Materials
- NO** – Biological/Medical Waste
- NO** – Electronic Waste: Including but not limited to: televisions, computers, monitors, printers, VCRs, cell phones, telephones, radios and microwave ovens
- NO** – Liquids or Water-Soluble Solids
- NO** – Salt, borax, lye, caustics/acids
- NO** – Septic Tank or Chemical Toilet Waste
- NO** – Fluorescent Light Tubes and Ballasts
- NO** – Automobile Parts
- NO** – Dead animals over ten (10) lbs.
- NO** – Batteries
- NO** – Ammunition
- NO** – Unemptied aerosol cans
- NO** – Compressed gas cylinders

### TRASH

**Collection Schedule:** Picked up once weekly.

**Collection Day:** To look up your specific collection day, please visit [www.wasteconnections.com/pickup-schedule/](http://www.wasteconnections.com/pickup-schedule/)

**Set Out Time:** Place carts curb side the night before or no later than **6:00 AM** on your collection day. Carts placed out after 6:30 AM may not be serviced until the following week.

**Materials Accepted:** Non-hazardous municipal solid waste.  
**NO** construction materials permitted.

**Containers:** 96-gallon Waste Connections cart. Residents preferring a smaller cart may instead request a 64-gallon cart. Exchange fee per cart will apply after March 3, 2023.

**Additional Carts:** Extra 96-, and 64-gallon carts including weekly service are available for rental, at a rate fee per cart per month. A delivery fee per cart will apply after March 3, 2023.

**Proper Containerization:** All materials **MUST** be securely bagged and placed inside the cart (the cart lid must fully close).

### WEIGHT AND QUANTITY LIMITS

**Weight:** Carts **CANNOT** exceed 60 lbs. each.

**Quantity:** Each week, residents are permitted one full cart (no overflow; lid must fully shut).

### Hazardous waste will NOT be collected.

#### Including but **NOT LIMITED TO:**

Batteries; empty hazardous waste containers; chemicals of any kind (e.g., cleaners, solvents, adhesives; pool chemicals, pesticides, weed killer); automotive fluids (antifreeze, fuel, oils); paint and paint lacquer; stains, thinners, varnish and polishes; wood preservatives; radioactive materials; biological/medical waste.





## Section III

## Guidelines By Waste Type

### RECYCLING

**Collection Schedule:** Picked up once weekly

**Collection Day:** To look up your specific collection day, please visit [www.wasteconnections.com/pickup-schedule/](http://www.wasteconnections.com/pickup-schedule/)

**Containers:** 64-gallon Waste Connections cart.  
Exchange fee per cart will apply after March 3, 2023.

**Additional Carts:** Extra 64-gallon carts including weekly service are available for rental, at a fee per cart per month. A delivery fee per cart will apply after March 3, 2023.

**Do NOT bag any recyclable materials.**

**Materials Accepted:** Plastics labeled #s 1, 2, 3, and 5; aluminum, tin, and steel cans; glass; corrugated cardboard (flattened); and mixed paper.

**Instructions:** **ITEMS MUST BE CLEAN**, with non-paper items rinsed and labels removed.

**Proper Containerization:** Recycling is curbside single stream, meaning all acceptable recyclable materials are collected in a single cart. **ONLY** the contents **WITHIN the recycling cart** are collected; **NO** items left outside the cart will be collected.

### NOT ACCEPTED

**NO Plastic Bags, Plastic Films, or Construction Materials Permitted in Recycling Cart.**

Plastic bags, plastic films (such as cling wrap and plastic seals and sheets in packaging) and construction materials are **NOT ACCEPTED** in the curbside recycling program due to the fact they cannot be separated out again and contaminate the processing of other recyclables, unfortunately rendering the entire batch unusable.

**ONLY THESE THINGS** should be in your cart:

Items ***MUST*** be clean!

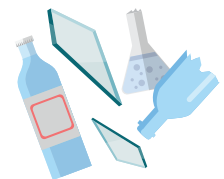


**PLASTIC (Clear or Colored \*)**  
**Label #s 1, 2, 3, & 5**

\* NOT Accepted: #4, #6, & black plastics



**ALUMINUM,  
TIN & STEEL CANS**



**GLASS**



**FLATTENED CORRUGATED  
CARDBOARD**



**MIXED PAPER**

# Section III

## Guidelines By Waste Type

### YARD WASTE

**Collection Schedule:** Picked up once weekly.

**Collection Day:** To look up your specific collection day, please visit [wasteconnections.com/pickup-schedule/](https://wasteconnections.com/pickup-schedule/)

**Carts:** Residents have the following options:

- 96 gallon cart will be provided by Waste Connections at no charge.
- An additional 5 bags of yard waste will be accepted.
- You can use your own container but it must be at 64 gallons and acceptable for the automatic service. If using your own container please place a large black **X** on the container.
- Rent a 96 gallon cart including weekly service from Waste Connections (billed monthly).

**Yard Waste Bags:** Paper lawn/leaf bags (provided by the resident).

**Materials Accepted:** Leaves, grass, limbs, and branches. Limbs and branches must be securely bundled with twine, **less than** six (6) inches in diameter and **less than** four (4) feet in length. Bundles should be less than 18 inches in diameter and **must NOT** weigh more than 60 lbs.

**Proper Containerization:** All yard waste materials **must** be contained **within** the cart, in customer-provided paper lawn/leaf bags, or secured in bundles with twine. No overflowing carts — cart lids must be fully closed.

**Quantity Allowed Per Week:** A combined total of the 96 or 64 gallon cart plus an additional 5 bags. For additional yard waste beyond the limits you can rent a container for \$8 per month or put out paper bags for an additional \$5 per bag.



## Section III

## Guidelines By Waste Type

### BULKY ITEMS

**Collection Arrangements:** Collection of **ALL** bulky items **MUST be scheduled** in advance by calling (636)321-2100.

**IMPORTANT:** Any material that is not properly contained, bundled, packaged, or is too large/heavy for two people to lift and move will **NOT BE COLLECTED**.

**Note:** All mattresses and box springs must be wrapped in plastic.

*This program is not intended for extra trash, bags, boxes, or items that can fit within the confines of an empty cart.*

### QUANTITY AND WEIGHT LIMITS

**Quantities:** Residents are permitted up to two (2) bulky items per week, to be picked up on your regular service day. Additional items are \$30 per item.

All collections **MUST be scheduled in advance** by calling (636) 321-2100.

**Weight Limit:** Safe for two people to lift.



### ACCEPTABLE Bulky Items

#### Including but not limited to:

Bicycles, BBQ grills, cabinets, vanity tops and bases, carpet (rolled into strips no wider than 4 feet), sofas, sectionals, mattresses, box springs, tables, chairs, other miscellaneous furniture, televisions, doors (cut in half), sheet glass such as shower doors, windows, mirrors, etc. (MUST be duct-taped across its full surface with strips making a large asterisk pattern — strips going corner to corner, side to side, and top to bottom)

*All mattresses and box springs must be wrapped in plastic.*

### NOT ACCEPTABLE Items and Materials

- NO** – Tires
- NO** – Fuel, oil, grease, liquids, liquid paint, sludge
- NO** – Unemptied aerosol cans
- NO** – Compressed gas cylinders
- NO** – RV, UTV, automobile, motorcycle, boat, or trailer parts
- NO** – Combustion Engines
- NO** – Hazardous materials or empty hazardous material containers
- NO** – Biohazardous/biomedical materials or empty containers that held biohazardous or biomedical waste
- NO** – Radioactive materials
- NO** – Fertilizers, Pesticides, Herbicides, or Soil
- NO** – Batteries
- NO** – Ammunition
- NO** – Yard waste
- NO** – Dead animals over ten (10) lbs.



WASTE CONNECTIONS  
*Connect with the Future*

196 NW Industrial Court  
Bridgeton, MO 63044

PRSRT STD  
US POSTAGE  
PAID  
ST LOUIS MO  
PERMIT # 1645

## Section III Guidelines By Waste Type

### WHITE GOODS/APPLIANCES

**Collection Arrangements:** Collection of **ALL** white goods and all appliances **MUST be scheduled in advance** by calling (636)321-2100.

**IMPORTANT:** Any material that is not properly contained, bundled, packaged, or is too large/heavy for two people to lift and move will **NOT BE COLLECTED**. If your appliance requires the removal / recovery of refrigerant, a fee will be assessed.

### QUANTITY AND WEIGHT LIMITS

**Quantities:** Residents are permitted one (1) white good item or appliance per month. All collections **MUST** be scheduled in advance by calling (636)321-2100. For the cost of \$21.87 per item.

**Weight Limit:** Safe for two people to lift.

#### ACCEPTABLE White Goods/Appliances

##### Including but not limited to:

Trash Compactors, Microwave Ovens,  
Air Conditioners, Stoves, Dishwashers,  
Refrigerators (with doors removed),  
Freezers (with doors removed), Washers,  
Dryers, Water heaters (drained)



Trash & yard waste carts will be delivered in a timely manner. If you do not receive your cart prior to March 1st, 2024, please be patient. Carts will continue to be delivered throughout the next couple of months. In the meantime you can continue to put your trash and yard waste as you do currently.